

CFM 4TP-06 Incorrect communication protocol

Vehicle operator or co-worker does not use correct communication protocol when requesting access to a controlled area, caused by:

- Makes an access request using a name instead of vehicle identification number
- The permission for access is by name rather than by vehicle identification number
- An access request is made but vehicle enters before any response
- An access request is made with no response and vehicle enters anyway
- Wrong identification number used for access request
- Incorrect or no communication when approaching a parked heavy vehicle

This Credible Failure mode is addressed by:

- 🛡️ BI-01D.01 Trained personnel who are supported by an appropriate and up-to-date training management system
- 🛡️ BI-01S.01 Clear operator performance management expectations supported by an active and consistent performance management process
- 🛡️ BI-02P.07 Prestart radio checks
- 🛡️ BI-02P.30 Regular and timely maintenance of communications systems equipment
- 🛡️ BI-02S.06 New communications/technology equipment, specification, test and commissioning process
- 🛡️ BI-04P.04 Vehicle entering a work area positive communications protocol
- 🛡️ BI-04P.08 Pedestrian working in operational area communications protocol
- 🛡️ BI-04P.13 Established requirements for approaching parked mobile equipment in operational areas.
- 🛡️ BI-04P.14 Positive communication protocol for passing/moving close to a vehicle
- 🛡️ BI-05S.01 Regular and consistent application of performance management processes