

BI-05S.02 Effective incident reporting, investigation with effective corrective actions

Expectations

Incident investigation is a business improvement process for identifying and solving issues that compromise site safety and productivity.

Specify

Sites have formal approach for incident reporting, investigation and determining corrective actions.

Implement

There is a formal approach for reporting and investigating incidents, determining and implementing corrective actions.

- Setting investigation scope and criteria are part of the process.
- Personnel leading investigations are trained.
- Recommendations for corrective actions are reviewed and approved by senior managers.