

# BI-05.10 External expectations are identified and managed

*(Accountable - Operations Manager (Unassigned))*

## Expectations

Operating sites understand and meet external expectations including: from the regulator and licensing conditions.

## Specify

Operating sites understand and meet external expectations including: from the regulator and licensing conditions. These are mapped to business and operating processes and routinely reviewed.

Regulator external requirements include:

- Incident notification
- Providing access to inspectors
- Providing regulator information to employees (direct and indirect)
- Providing information
- Reviewing industry incidents and guidelines and adjusting operational practise where required

Industry external requirements include;

- Participation in relevant industry workshop

## Implement

Build into site management systems

## Monitor

Routine audit

