

BI-05.04 Regular and consistent application of performance management processes

(Accountable - Operations Manager (Unassigned))

Expectations

Operating sites have effective performance management processes, that are applied consistently.

Specify

There is a formal performance management process that includes advice and models for guidance. Training and assessment in Performance Management elements is part of supervisory development. As required, support and advice is provided for line managers by support staff.

Implement

Supervisors use the site performance management process to manage breaches and other non-conformances. The process includes escalation for serious breaches. The performance management process includes appeal and review processes.

Monitor

Personnel records.