

# **BI-01.03 Clear operator performance management expectations supported by an active and consistent performance management process**

*(Accountable - Operations Manager (Unassigned))*

## **Expectations**

Line managers ensure safe, productive behaviours are recognised and action is taken to correct unsafe and non-productive behaviours.

## **Specify**

Key performance requirements are included as competency elements in training and addressed as they arise.

## **Implement**

Training and assessment of site performance expectations is carried out to confirm understanding of:

- Site rules
- Site procedures
- Following instructions
- Stopping for safety issues
- Site signs
- Fatal Hazard Protocols or equivalent

## **Monitor**

Training system and employee records confirm that all personnel adequately understand relevant site performance expectations.